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BEFORE THE MISSOURI GAMING COMMISSION  
3417 KNIPP DRIVE  
JEFFERSON CITY, MISSOURI 65109

TRANSCRIPT OF HEARING

August 27, 2025

9:30 A.M.

*JAN ZIMMERMAN, Commission Chairman*  
*DAVID W. HANE, Commission Vice Chairman*  
*PAT CONWAY, Commissioner*  
*KEVIN SPAULDING, Commissioner*  
*MIKE LEARA, Executive Director*

P R O C E E D I N G S

CHAIRMAN ZIMMERMAN: Good morning, everyone. We're ready to get started for the August meeting of the Missouri Gaming Commission.

And before we get started, I'd like to take just a moment, probably a lot of you here in the crowd know what my day job is as the Director of the Surviving Spouse and Family Endowment in Kansas City which provides a benefit to the families of first responders killed in the line of duty, and I just want to take a moment this morning to recognize that in Kansas City in the last 30 days we've lost two first responders both killed in the line of duty on the 26th of July and again yesterday on the 26th of August. So please keep these families in your prayers, and thank you for indulging me in recognizing that we've lost a couple of first responders in our area. Thank you so much.

I'll now call the August 27, 2025 Missouri Gaming Commission meeting to order. Angie, would you call the roll?

MS. FRANKS: Chairman Zimmerman?

CHAIRMAN ZIMMERMAN: Present.

MS. FRANKS: Commissioner Hane?

COMMISSIONER HANE: Present.

MS. FRANKS: Commissioner Conway?

COMMISSIONER CONWAY: Present.

MS. FRANKS: Commissioner Spaulding?

1 COMMISSIONER SPAULDING: Present.

2 CHAIRMAN ZIMMERMAN: We have a quorum. Let's get  
3 started. We'll start this morning with Team Member  
4 Recognition, and I believe Cheryl Alonzo, Assistant Director  
5 of Compliance, and John Hall will be making some presentations  
6 this morning. I'll let you all decide who goes first.

7 MR. HALL: Good morning, Commissioners. Are we  
8 rolling? Can you hear me? All right, we arm wrestled and I  
9 lost, so that meant I had to go first.

10 But first off we have Patti Smith. You're going to  
11 have to go ahead and come on up here. She's already  
12 questioning things.

13 Patti has been here for 25 years, which that is most of  
14 the existence of the Gaming Commission. I think we're at 31  
15 years as a whole now. Patti works in Administration and  
16 handles our accounts payable and is also our like de facto  
17 building manager. She's always making sure that our  
18 facilities and our supplies are always in order.

19 If you know Patti, she loves being the center of  
20 attention. And if you really know Patti, you know that  
21 everything I just said was a lie because this is super  
22 uncomfortable for her; but she is very social. She's a friend  
23 to many, but group settings like this, not really her thing.

24 I've only known Patti for a couple of years, but I do  
25 know that if you want something done and you want it done now,

1 that's the person you want. If you need somebody tracked down  
2 or if a vendor has a billing messed up, she will stay on them  
3 until it is correct. And I'm just super thankful for that  
4 because then I don't have to do it.

5 Patti always prides herself on doing things right the  
6 first time, which makes my job way easier. And Patti also  
7 does so many things behind the scenes, whether it's in this  
8 building or for the organization as a whole; but she doesn't  
9 really want to be recognized, she just does them because it's  
10 the right thing to do and because she cares.

11 With her 25 years of being at the Gaming Commission,  
12 she's kind of what I would call a know-er of things, so  
13 whenever I came on board, there was a lot of, Why do we do  
14 this? And I could always count on Patti to be like, Well,  
15 because X, Y, Z happened, and that's the way it is, so I'm  
16 super thankful for that.

17 And on behalf of the Gaming Commission, Missouri Gaming  
18 Commission, I'd like to thank and recognize Patti for her 25  
19 years of service. And I have a certificate for you.

20 Next we have Brandy Klouzek. It's so uncomfortable  
21 standing up here in front of everybody.

22 Brandy has been with us for 15 years. Brandy also  
23 works in administration and is our one-man band for all things  
24 HR. For several years now, Brandy has been the only HR person  
25 for the Gaming Commission. She's literally our A-to-Z for all

1 things Human Resources; interviews, onboarding, employee  
2 relations, payroll, and so many other things.

3 I'm lucky to have her as part of my staff, and I've  
4 learned a ton from her. I really can't say enough about  
5 Brandy's professionalism. In HR, you have to deal with a lot  
6 of sensitive issues, and Brandy just has the ability to look  
7 at all sides of an issue and present solutions in a logical  
8 way.

9 Our staff always feels comfortable talking to Brandy,  
10 and they trust that they'll be treated with confidentiality,  
11 dignity, and respect. She handles all that touchy-feely  
12 stuff, which is great because then I don't have to because  
13 that's definitely not my thing. I'm pretty black and white,  
14 and she can handle all that gray area stuff.

15 For people who are applying for jobs at the Gaming  
16 Commission, she's really the first person that they have any  
17 interaction with; and I really can't think of a better person  
18 to be the face of the Gaming Commission in that way.

19 So with that, on behalf of the Missouri Gaming  
20 Commission, I'd like to thank you and recognize you for your  
21 15 years of service.

22 MS. ALONZO: Okay. Next we'd like to have Leshia  
23 Kempker come up here, as we are celebrating Leshia's 25 years  
24 of service with the Gaming Commission. Many of you know  
25 Leshia is our Compliance Audit Manager, but few of you would

1 know that Leshia first started in the Bingo section as a Bingo  
2 Auditor and then she moved over to Tax section, served there  
3 as a Tax Auditor, and then she was -- she joined my team when  
4 I was the Compliance Audit Manager.

5 She joined my team as a Compliance Auditor II, and at  
6 that time I was absolutely drowning in work. It was terrible  
7 how much work I had, and Leshia came and she was my life  
8 preserver. She like jumped in and just helped me from day  
9 one, and she hasn't stopped helping me yet. She is always  
10 there, willing to help out with any projects.

11 So she's been the Compliance Audit Manager for 13  
12 years, and so I thought as a gift to her it would be fun to  
13 kind of share what other co-workers had to say about her and  
14 what team members had to say about her.

15 When I thought about -- you know, when I said, What do  
16 you think about Leshia, here's what they had to say. Leshia  
17 is incredibly intelligent and the source of knowledge that  
18 many of us turn to with questions about any facet of the MGC.  
19 She is willing to help with whatever is needed from her  
20 auditors and does a great job guiding her teams. She was  
21 instrumental in the creation of new sports wagering rules, she  
22 took homework and always went the extra mile.

23 And another said, Leshia is a person of highest  
24 integrity, always putting 100 percent in to make sure she's  
25 providing the best answers to any questions and holding

1 everyone to a high standard. Her dedication to the MGC and  
2 focus on consistency ensures audits and any other projects  
3 she's involved in are truthful, fair, and of high quality.

4 Then the third one said, Leshia is always helpful, no  
5 matter if it's just to listen, offer advice, or help another  
6 department with a project or work flow. She's especially  
7 helpful when a decision needs to be made or directions need to  
8 be given.

9 So obviously, she's very well respected. Leshia is a  
10 work horse. I mean she knocks stuff down. This place would  
11 not be the same without her. So congratulations, Leshia, on  
12 25 years with the MGC. And if it's not too much to ask, can  
13 you just stay 25 more? That would be wonderful. Plus, she  
14 gets a day of vacation, woot-woot, with this.

15 CHAIRMAN ZIMMERMAN: Thank you, John and Cheryl. And  
16 congratulations, Leshia and Patti, for their 25 years and to  
17 Brandy for her 15.

18 And I just do want to say Brandy was a huge help as we  
19 were picking a new executive director. We won't hold the  
20 choice against her but, you know, I do want to say I had the  
21 opportunity to work closely with Brandy, so she was so, so  
22 much appreciated. And thank you to all of you for your  
23 incredible years of service to the MGC and to the citizens of  
24 the State of Missouri.

25 The first item this morning is the Adoption of the

1 Agenda. I move that we adopt today's agenda. Is there a  
2 second?

3 COMMISSIONER HANE: Second.

4 CHAIRMAN ZIMMERMAN: Any further discussion? Seeing  
5 none, Angie, would you call the roll?

6 MS. FRANKS: Chairman Zimmerman?

7 CHAIRMAN ZIMMERMAN: Approved.

8 MS. FRANKS: Commissioner Hane?

9 COMMISSIONER HANE: Approved.

10 MS. FRANKS: Commissioner Conway?

11 COMMISSIONER CONWAY: Approved.

12 MS. FRANKS: Commissioner Spaulding?

13 COMMISSIONER SPAULDING: Approved.

14 MS. FRANKS: By your vote, you've adopted the agenda.

15 CHAIRMAN ZIMMERMAN: The next item of business is  
16 Consideration of Minutes from the June and July Meetings. I  
17 move to approve the minutes of the June 24 and 25 meetings.  
18 Is there a second?

19 COMMISSIONER CONWAY: Second.

20 CHAIRMAN ZIMMERMAN: Any discussion? Seeing none,  
21 Angie, would you call the roll?

22 MS. FRANKS: Chairman Zimmerman?

23 CHAIRMAN ZIMMERMAN: Approved.

24 MS. FRANKS: Commissioner Hane?

25 COMMISSIONER HANE: Approved.



1 MS. FRANKS: Commi ssi oner Conway?  
2 COMMI SSI ONER CONWAY: Approved.  
3 MS. FRANKS: Commi ssi oner Spaul di ng?  
4 COMMI SSI ONER SPAULDI NG: Approved.  
5 MS. FRANKS: By your vote, you've adopted the mi nutes  
6 of the June 24 and 25, 2025 meetings.  
7 CHAI RMAN ZIMMERMAN: Next I move to approve the mi nutes  
8 of the July 16 meeting. Is there a second?  
9 COMMI SSI ONER SPAULDI NG: Second.  
10 CHAI RMAN ZIMMERMAN: Any di scussi on? Angi e, woul d you  
11 call the rol l?  
12 MS. FRANKS: Chai rman Zi mmerman?  
13 CHAI RMAN ZIMMERMAN: Approved.  
14 MS. FRANKS: Commi ssi oner Hane?  
15 COMMI SSI ONER HANE: Approved.  
16 MS. FRANKS: Commi ssi oner Conway?  
17 COMMI SSI ONER CONWAY: Approved.  
18 MS. FRANKS: Commi ssi oner Spaul di ng?  
19 COMMI SSI ONER SPAULDI NG: Approved.  
20 MS. FRANKS: By your vote, you've adopted the mi nutes  
21 of the July 16, 2025 meeti ng.  
22 CHAI RMAN ZIMMERMAN: All ri ght, thank you. Now we have  
23 Li censure of Certain Key Level I Appli cants, Resol uti on  
24 25-141. Sergeant Sammy Seaton, you have the floor.  
25 SERGEANT SEATON: Chai rman Zi mmerman and Commi ssi oners,

1 good morning.

2 Missouri State Highway Patrol Investigators and MGC  
3 Financial Analysts conducted comprehensive background  
4 investigations on multiple Key and Level I applicants. These  
5 investigations included, but were not limited to, civil,  
6 criminal, financial, and general character inquiries where the  
7 applicants have lived, worked, and frequented.

8 The following applicants are being presented for your  
9 consideration.

10 Scott Charles Butera, Affinity Interactive, Chief  
11 Executive Officer.

12 Michelle Elizabeth Ann Clapp, HGI-Mark Twain, LLC doing  
13 business as Mark Twain Casino, and she's the Accounting  
14 Manager.

15 Sean Paul Cox, also at Mark Twain Casino, and he is the  
16 IT Manager.

17 Lorraine Marie Koster, BMM North America, Director,  
18 Service Delivery.

19 Dana Lee Magno, The Dana L. Magno Spousal Limited  
20 Access Trust, Trustee.

21 Yoko Sato, Japan Cash Machine Company, Limited, Outside  
22 Director.

23 Giffen Chua Tan, Bally's Kansas City, LLC doing  
24 business as Bally's Kansas City Casino, Director of Gaming  
25 Operations.

1           Mi chi masa Teraoka, Japan Cash Machine Company, Limited,  
2   Director.

3           The respective investigative findings were provided to  
4   the MGC Staff for their review, and investigators are  
5   available to answer any questions you might have.

6           CHAIRMAN ZIMMERMAN: Thank you. Any questions for  
7   Sergeant Seaton? All right, seeing none, thank you, Sergeant  
8   Seaton. Thank you. I move to approve Resolution 25-141. Is  
9   there a second?

10          COMMISSIONER SPAULDING: Second.

11          CHAIRMAN ZIMMERMAN: Any further discussion? Seeing  
12   none, Angie, would you call the roll?

13          MS. FRANKS: Chairman Zimmerman?

14          CHAIRMAN ZIMMERMAN: Approved.

15          MS. FRANKS: Commissioner Hane?

16          COMMISSIONER HANE: Approved.

17          MS. FRANKS: Commissioner Conway?

18          COMMISSIONER CONWAY: Approved.

19          MS. FRANKS: Commissioner Spaulding?

20          COMMISSIONER SPAULDING: Approved.

21          MS. FRANKS: By your vote, you've adopted Resolution  
22   Number 25-141.

23          CHAIRMAN ZIMMERMAN: Next we have consideration of  
24   relicensure of certain key person licensees, resolution  
25   25-142. Corporal Don Doza will be making the presentation.

1           CORPORAL DOZA:   Chairman and Commissioners, good  
2 morning.

3           Missouri State Highway Patrol Investigators conducted  
4 background investigation updates on Key Person License  
5 renewals. The investigations included an application review  
6 as well as civil, criminal, and general character inquiries  
7 made in the jurisdictions where the applicants currently  
8 reside.

9           The following renewals are being presented for your  
10 consideration.

11           Rajendran Anbalagan, Chief Information and Product  
12 Transformation Officer, Caesars Entertainment, Incorporated.

13           Haig Edwin Asenbauer, Non-Executive Director, Ainsworth  
14 Game Technology Limited.

15           Vimla Elizabeth Black-Gupta, Director, PENN  
16 Entertainment, Incorporated.

17           Marcus Gerard Glover, Executive VP - Global Operations,  
18 Bally's Corporation.

19           And Nicole Lee Solaita, SVP and Chief Audit Executive,  
20 Caesars Entertainment, Incorporated.

21           Investigative findings were provided to the Missouri  
22 Gaming Commission Staff for their review, and I will answer  
23 any questions you may have.

24           CHAIRMAN ZIMMERMAN: Any questions for Corporal Doza?  
25 All right, seeing none, thank you, Corporal.

1 I move to approve Resolution 25-142. Is there a  
2 second?

3 COMMISSIONER SPAULDING: Second.

4 CHAIRMAN ZIMMERMAN: Any further discussion? Seeing  
5 none, Angie, would you call the roll?

6 MS. FRANKS: Chairman Zimmerman?

7 COMMISSIONER ZIMMERMAN: Approved.

8 MS. FRANKS: Commissioner Hane?

9 COMMISSIONER HANE: Approved.

10 MS. FRANKS: Commissioner Conway?

11 COMMISSIONER CONWAY: Approved.

12 MS. FRANKS: Commissioner Spaulding?

13 COMMISSIONER SPAULDING: Approved.

14 MS. FRANKS: By your vote, you've adopted Resolution  
15 Number 25-142.

16 CHAIRMAN ZIMMERMAN: Thank you. The next item on the  
17 agenda is Consideration of Licensure of Key Business Entities,  
18 GLPC Administrator LLC, Resolution Number 25-143. Sergeant  
19 Lance Laughlin will be making the presentation.

20 SERGEANT LAUGHLIN: Good morning, Chairman and  
21 Commissioners.

22 GLPC Administrator, LLC submitted an application to the  
23 Missouri Gaming Commission for a Key Business Entity License  
24 on November 7, 2024. GLPC Administrator, LLC is associated  
25 with Key Business Entity GLP Capital, L.P.

1 Missouri State Highway Patrol Investigators and  
2 Missouri Gaming Commission Financial Analysts conducted  
3 licensing investigations which consisted of a financial  
4 review, a review of disciplinary actions, litigation, and the  
5 key people associated with the companies.

6 The findings of these investigations were provided to  
7 the Missouri Gaming Commission Staff, and I'd be glad to  
8 answer any questions you might have.

9 CHAIRMAN ZIMMERMAN: Thank you, Sergeant. Any  
10 questions for Sergeant Laughlin? All right, thank you,  
11 Sergeant. I move to approve Resolution 25-143. Is there a  
12 second?

13 COMMISSIONER CONWAY: Second.

14 CHAIRMAN ZIMMERMAN: Any further discussion? Seeing  
15 none, Angie, would you call the roll?

16 MS. FRANKS: Chairman Zimmerman?

17 COMMISSIONER ZIMMERMAN: Approved.

18 MS. FRANKS: Commissioner Hane?

19 COMMISSIONER HANE: Approved.

20 MS. FRANKS: Commissioner Conway?

21 COMMISSIONER CONWAY: Approved.

22 MS. FRANKS: Commissioner Spaulding?

23 COMMISSIONER SPAULDING: Approved.

24 MS. FRANKS: By your vote, you've adopted Resolution  
25 Number 25-143.

1 CHAIRMAN ZIMMERMAN: Next we have Consideration of  
2 License of Key Business Entities, The Dana L. Magno Spousal  
3 Limited Access Trust, Resolution Number 25-144. Sergeant  
4 Jason McTheeney, you have the floor.

5 SERGEANT McTHEENEY: Good morning, Chairman and  
6 Commissioners.

7 The Dana L. Magno Spousal Limited Access Trust  
8 submitted an application to the Missouri Gaming Commission for  
9 a Key Business Entity License on November 21, 2024. The trust  
10 is an equity owner of GLI Capital Group, Incorporated, which  
11 is the parent company of Supplier Licensee Gaming Laboratories  
12 International, LLC.

13 Missouri State Highway Patrol Investigators and  
14 Missouri Gaming Commission Financial Analysts conducted  
15 licensing investigations which consisted of a financial  
16 review, a review of the company's operating agreement, and the  
17 key persons associated with the company.

18 The findings of these investigations were provided to  
19 the Missouri Gaming Commission Staff, and investigators are  
20 available to answer any questions you might have. Thank you.

21 CHAIRMAN ZIMMERMAN: Any questions for Sergeant  
22 McTheeney? No? All right, thank you. Seeing none, I move to  
23 approve Resolution 25-144. Is there a second?

24 COMMISSIONER HANE: Second.

25 CHAIRMAN ZIMMERMAN: Any further discussion? All

1 right, thank you, Sergeant. Angie, would you call the roll?

2 MS. FRANKS: Chairman Zimmerman?

3 COMMISSIONER ZIMMERMAN: Approved.

4 MS. FRANKS: Commissioner Hane?

5 COMMISSIONER HANE: Approved.

6 MS. FRANKS: Commissioner Conway?

7 COMMISSIONER CONWAY: Approved.

8 MS. FRANKS: Commissioner Spaulding?

9 COMMISSIONER SPAULDING: Approved.

10 MS. FRANKS: By your vote, you've adopted Resolution  
11 Number 25-144.

12 CHAIRMAN ZIMMERMAN: Next we have Consideration of  
13 Relicensure of Certain Suppliers and their Key Business  
14 Entities, The United States Playing Card Company, Resolutions  
15 25-145 and 25-146. Sergeant McTheeney will be making this  
16 presentation, and we'll vote separately on the resolutions.

17 SERGEANT MCTHEENEY: Thank you. The United States  
18 Playing Card Company submitted an application to the Missouri  
19 Gaming Commission for renewal of its Supplier License.  
20 Additionally, Brepols Group NV, Van Genechten NV, Cartamundi  
21 NV, and Cartamundi, Incorporated all submitted renewal  
22 applications for Key Business Entity Licenses. All licenses  
23 are scheduled to expire on August 31, 2025.

24 Missouri State Highway Patrol Investigators and  
25 Missouri Gaming Commission Financial Analysts conducted



1 relicensing investigations which consisted of a financial  
2 review, feedback from Missouri casinos, jurisdictional  
3 inquiries, and a review of disciplinary actions, litigation,  
4 and the key people associated with each company.

5 The findings of these investigations were provided to  
6 the Missouri Gaming Commission Staff, and investigators are  
7 available to answer any questions you might have. Thank you.

8 CHAIRMAN ZIMMERMAN: Thank you. Any questions for  
9 Sergeant McTheeney? Thank you, I move to approve Resolution  
10 25-145. Is there a second?

11 COMMISSIONER SPAULDING: Second.

12 CHAIRMAN ZIMMERMAN: Any further discussion? Angie,  
13 would you call the roll?

14 MS. FRANKS: Chairman Zimmerman?

15 CHAIRMAN ZIMMERMAN: Approved.

16 MS. FRANKS: Commissioner Hane?

17 COMMISSIONER HANE: Approved.

18 MS. FRANKS: Commissioner Conway?

19 COMMISSIONER CONWAY: Approved.

20 MS. FRANKS: Commissioner Spaulding.

21 COMMISSIONER SPAULDING: Approved.

22 MS. FRANKS: By your vote, you've adopted Resolution  
23 Number 25-145.

24 CHAIRMAN ZIMMERMAN: Thank you. I now move to approve  
25 Resolution 25-146. Is there a second?

1 COMMISSIONER CONWAY: Second.

2 CHAIRMAN ZIMMERMAN: Any further discussion? Angie,  
3 would you call the roll?

4 MS. FRANKS: Chairman Zimmerman?

5 COMMISSIONER ZIMMERMAN: Approved.

6 MS. FRANKS: Commissioner Hane?

7 COMMISSIONER HANE: Approved.

8 MS. FRANKS: Commissioner Conway?

9 COMMISSIONER CONWAY: Approved.

10 MS. FRANKS: Commissioner Spaulding?

11 COMMISSIONER SPAULDING: Approved.

12 MS. FRANKS: By your vote, you've adopted Resolution  
13 Number 25-146.

14 CHAIRMAN ZIMMERMAN: Thank you. Next we have  
15 Consideration of Relicensure of Certain Suppliers and their  
16 Key Business Entities, Gaming Partners International USA,  
17 Resolutions 25-147 and 25-148. Sergeant John Masters will be  
18 making the presentation, and we'll vote separately on these as  
19 well.

20 SERGEANT MASTERS: Good morning, Chairman Zimmerman and  
21 Commissioners.

22 Gaming Partners International USA submitted an  
23 application to the MGC for the renewal of its Supplier  
24 License. Additionally, their holding company, AGL  
25 Investments, submitted a renewal application for their

1 Supplier Key Business Entity. Both licenses are set to expire  
2 on August 31, 2025.

3 Missouri State Highway Patrol Investigators and MGC  
4 Financial Analysts conducted the relicensing investigations  
5 which consisted of a financial review, feedback from Missouri  
6 casinos, and a review of disciplinary actions, litigations,  
7 and key people associated with the companies.

8 The findings of these investigations were provided to  
9 the MGC staff, and I'd be glad to answer any questions you  
10 might have. Thank you.

11 CHAIRMAN ZIMMERMAN: Thank you. Any questions for  
12 Sergeant Masters? All right, thank you. I move to approve  
13 Resolution 25-147. Is there a second?

14 COMMISSIONER HANE: Second.

15 CHAIRMAN ZIMMERMAN: Any further discussion? Angie,  
16 would you call the roll?

17 MS. FRANKS: Chairman Zimmerman?

18 CHAIRMAN ZIMMERMAN: Approved.

19 MS. FRANKS: Commissioner Hane?

20 COMMISSIONER HANE: Approved.

21 MS. FRANKS: Commissioner Conway?

22 COMMISSIONER CONWAY: Approved.

23 MS. FRANKS: Commissioner Spaulding?

24 COMMISSIONER SPAULDING: Approved.

25 MS. FRANKS: By your vote, you've adopted Resolution

1 Number 25-147.

2 CHAIRMAN ZIMMERMAN: Thank you. I now move to approve  
3 Resolution Number 25-148. Is there a second?

4 COMMISSIONER CONWAY: Second.

5 CHAIRMAN ZIMMERMAN: Any further discussion? Angie,  
6 would you call the roll?

7 MS. FRANKS: Chairman Zimmerman?

8 CHAIRMAN ZIMMERMAN: Approved.

9 MS. FRANKS: Commissioner Hane?

10 COMMISSIONER HANE: Approved.

11 MS. FRANKS: Commissioner Conway?

12 COMMISSIONER CONWAY: Approved.

13 MS. FRANKS: Commissioner Spaulding?

14 COMMISSIONER SPAULDING: Approved.

15 MS. FRANKS: By your vote, you've adopted Resolution  
16 Number 25-148.

17 CHAIRMAN ZIMMERMAN: Thank you. Next we'll hear  
18 presentations for Consideration of Disciplinary Action. We'll  
19 begin with two actions involving Ameristar Casino St. Charles,  
20 Resolutions DC-25-062 and DC-25-063. Deputy General Counsel  
21 Tom Venneman will be making the presentations, and we'll vote  
22 separately on each of those as well.

23 MR. VENNEMAN: Thank you. Good morning, Chairman and  
24 Commissioners.

25 Under Tab J we have a Preliminary Order of Discipline

1 directed at Ameristar Casino St. Charles. The proposed  
2 discipline arises from an investigation that revealed the  
3 casino's surveillance department lost the required camera  
4 coverage and video retention in sensitive areas involving  
5 multiple time frames and multiple cameras on December 21 of  
6 2024.

7 The Disciplinary Review Board recommended \$5,000 in  
8 this matter. In response to the proposed discipline,  
9 Ameristar Casino St. Charles communicated that they take full  
10 accountability for the proper functionality of their  
11 surveillance system and understand the importance of ensuring  
12 they retain appropriate surveillance coverage.

13 They also report that they will continue to replace  
14 analog cameras covering areas over the casino gaming  
15 operations in upcoming projects.

16 I'd be happy to answer any questions you have at this  
17 time.

18 CHAIRMAN ZIMMERMAN: Tom, so the solution then or that  
19 they see going forward, that the solution then is the  
20 continued replacement of those outdated cameras?

21 MR. VENNEMAN: So in a response to this discipline,  
22 they did say they've got quite a significant investment in the  
23 upcoming future in several different projects in replacing  
24 these analog cameras. They did ask the company of Avigilon to  
25 look into the problems that they were having. I'm not sure

1 that we got an answer as to what the underlying problem was,  
2 but we have not had any further issues since that time that  
3 I'm aware of.

4 CHAIRMAN ZIMMERMAN: Okay. I'll be interested to hear  
5 from Ameristar going forward if the company, you know, the  
6 security company, you know, has provided any additional --

7 MR. VENNEMAN: And I can tell you that during that time  
8 frame, they were upgrading some of their systems and they were  
9 rebooting every three months, and this particular situation  
10 happened the day after one those reboots.

11 CHAIRMAN ZIMMERMAN: Okay, thank you. Any other  
12 questions for Mr. Venneman? All right, thank you. I know you  
13 have another one. I move to approve Resolution DC-25-062. Is  
14 there a second?

15 COMMISSIONER SPAULDING: Second.

16 CHAIRMAN ZIMMERMAN: Any further discussion? Angie,  
17 would you call the roll?

18 MS. FRANKS: Chairman Zimmerman?

19 CHAIRMAN ZIMMERMAN: Approved.

20 MS. FRANKS: Commissioner Hane?

21 COMMISSIONER HANE: Approved.

22 MS. FRANKS: Commissioner Conway?

23 COMMISSIONER CONWAY: Approved.

24 MS. FRANKS: Commissioner Spaulding?

25 COMMISSIONER SPAULDING: Approved.

1 MS. FRANKS: By your vote, you've adopted DC-25-062.

2 CHAIRMAN ZIMMERMAN: Thank you. Mr. Venneman, you  
3 still have the floor.

4 MR. VENNEMAN: Thank you. Under Tab K, we have a  
5 Preliminary Order of Discipline directed at Ameristar Casino  
6 St. Charles. This proposed discipline arises after 22 casino  
7 employees were found to have dealt unapproved games in the  
8 casino's poker room. Further, while dealing these unapproved  
9 games, the dealers did not follow the casino's own rules  
10 controlling poker.

11 These actions resulted in violations of the Missouri  
12 Code of State Regulations, the Commission's Minimum Internal  
13 Control Standards, and the casino's Internal Control System.

14 The Disciplinary Review Board recommends a \$15,000 fine  
15 in this matter. In response to the proposed discipline, the  
16 casino communicated that they take full accountability for the  
17 actions of the employees in the poker room and understand the  
18 importance of ensuring that team members are following rules  
19 and regulations.

20 The casino has hired a Lead Casino Supervisor with  
21 specific focus on oversight of the poker room, and the  
22 employees who failed to follow proper procedure have received  
23 disciplinary coaching and retraining.

24 I'd be happy to address any questions you have at this  
25 time.

1 CHAIRMAN ZIMMERMAN: Well, I don't have any questions.  
2 I do want to thank the DRB for clarifying and answering our  
3 questions in closed to make sure that we understood what that  
4 process was. But any questions for Mr. Venneman?

5 COMMISSIONER CONWAY: I have no questions. I just --  
6 I'm very disappointed in the personnel, 22 dealers should know  
7 better, and I'm disappointed in management for not addressing  
8 this any earlier when they were actually notified about the  
9 situation. That's all.

10 CHAIRMAN ZIMMERMAN: Okay, thank you, Commissioner.  
11 Any other questions for Mr. Venneman? Thank you. I now move  
12 to approve Resolution DC-25-063. Is there a second?

13 COMMISSIONER CONWAY: Second.

14 CHAIRMAN ZIMMERMAN: Any further discussion? Angie,  
15 would you call the roll?

16 MS. FRANKS: Chairman Zimmerman?

17 CHAIRMAN ZIMMERMAN: Approved.

18 MS. FRANKS: Commissioner Hane?

19 COMMISSIONER HANE: Approved.

20 MS. FRANKS: Commissioner Conway?

21 COMMISSIONER CONWAY: Approved.

22 MS. FRANKS: Commissioner Spaulding.

23 COMMISSIONER SPAULDING: Approved.

24 MS. FRANKS: By your vote, you've adopted DC-25-063.

25 CHAIRMAN ZIMMERMAN: Next we have Consideration of



1 Disciplinary Action for St. Louis Gaming Ventures doing  
2 business as Hollywood Casino, Resolution DC-25-064. General  
3 counsel Nikki Evans will be making the presentation.

4 MS. EVANS: Good morning, Chairman and Commissioners.  
5 Under Tab L is a Preliminary Order of Disciplinary Action  
6 directed at St. Louis Gaming Ventures, LLC doing business as  
7 Hollywood Casino St. Louis.

8 The proposed discipline arises from the failure of the  
9 casino to properly obtain a bounty winner's name and/or  
10 signature during bounty poker tournaments on multiple gaming  
11 days in violation of 11 CSR 45.5-180(3)(F). Specifically for  
12 the gaming days of July 18, August 4, August 29, October 20,  
13 November 21, and December 26, 2024, supporting documents for  
14 the bounty tournaments held on those dates were missing bounty  
15 winners' names, signatures, or both. Further, four of the  
16 last five tax audit reports have audit findings in which the  
17 casino failed to obtain a bounty name and/or signature for  
18 the tournaments.

19 The Disciplinary Review Board recommended a \$5,000 fine  
20 in this matter. In response, the casino acknowledged the  
21 errors and did not contest the fine. The casino further  
22 stated that it would undertake additional training measures  
23 and modifications to payout procedures to reduce the risk of  
24 future discrepancies.

25 I'm happy to answer any questions that you may have.

1 CHAIRMAN ZIMMERMAN: Have there been any similar  
2 violations since that time, since those over the six-month  
3 period?

4 MS. EVANS: Not to my knowledge, no.

5 CHAIRMAN ZIMMERMAN: So the casino feels like they've  
6 taken the appropriate measures to make sure -- I mean that's a  
7 considerable number of violations, so I expressed concern  
8 about the low fine amount, but I certainly understand; but if  
9 they feel like they've gotten the problem resolved --

10 MS. EVANS: To my knowledge, there hasn't been another  
11 issue with this. I could be incorrect, but I can certainly  
12 look that up; but to my awareness, that hasn't happened again.

13 CHAIRMAN ZIMMERMAN: Okay, thank you. Any other  
14 questions for Ms. Evans? All right, thank you. I move to  
15 approve Resolution DC-25-064. Is there a second?

16 COMMISSIONER SPAULDING: Second.

17 CHAIRMAN ZIMMERMAN: Any further discussion? Angie,  
18 would you call the roll?

19 MS. FRANKS: Chairman Zimmerman?

20 CHAIRMAN ZIMMERMAN: Approved.

21 MS. FRANKS: Commissioner Hane?

22 COMMISSIONER HANE: Approved.

23 MS. FRANKS: Commissioner Conway?

24 COMMISSIONER CONWAY: Approved.

25 MS. FRANKS: Commissioner Spaulding?

1 COMMISSIONER SPAULDING: Approved.

2 MS. FRANKS: By your vote, you've adopted DC-25-064.

3 CHAIRMAN ZIMMERMAN: Next we'll hear Consideration of  
4 Disciplinary Action for IOC-Boonville doing business as Isle  
5 of Capri Casino in Boonville, Resolution DC-25-089. Miss  
6 Evans, you still have the floor.

7 MS. EVANS: Thank you, Chairman. Under Tab M is a  
8 Preliminary Order of Disciplinary Action directed at  
9 IOC-Boonville, Incorporated doing business as Isle of Capri  
10 Casino in Boonville.

11 The proposed discipline arises from an underage patron  
12 accessing the gaming floor without being asked for proper  
13 identification by security officers employed by the casino on  
14 February 18, 2025, in violation of Section 313.817 of the  
15 Revised Statutes of Missouri and the Commission's Minimum  
16 Internal Control Standards or MICS, Chapter N, Sections 4.01  
17 and 4.04.

18 This instance was the fourth such instance since  
19 November 2024. Specifically, different underage patrons had  
20 gained access to the gaming floor on November 2, November 30,  
21 and December 7, 2024. In each instance, the security officer  
22 on duty did not request identification from the underage  
23 patron in question and allowed the patron onto the gaming  
24 floor unchallenged.

25 After the instances in November 2024, Master Sergeant

1 Steven Lutjen again met with the casino's Security Manager to  
2 discuss the concerns of underage patrons being able to access  
3 the gaming floor. Master Sergeant Lutjen and the casino's  
4 Security Manager discussed additional training measures at  
5 that time.

6 The Disciplinary Review Board has recommended a \$5,000  
7 fine in this matter. In response, the casino acknowledged the  
8 errors and did not contest the fine. The casino further  
9 stated that it was implementing additional training measures  
10 to include updated turnstile training, increased management  
11 oversight of security operations, increased turnstile staffing  
12 during busy hours, and progressive discipline for employees.

13 And I'd be happy to answer any questions that you may  
14 have.

15 CHAIRMAN ZIMMERMAN: Not a question, but just for the  
16 record, I know that I asked this question previously about  
17 their response to the relevant underage incident, that that be  
18 included amongst, you know, these incidents and included in  
19 the fine of \$5,000. And I just wanted to make sure for the  
20 record the Staff was aware of that and, you know, made sure  
21 that the Commission understood that that was being included in  
22 that \$5,000 fine.

23 MS. EVANS: That's correct.

24 CHAIRMAN ZIMMERMAN: Yeah, thank you so much for  
25 clarifying that. Any questions for Ms. Evans? All right,

1 seeing none, thank you. I move to approve Resolution  
2 DC-25-089. Is there a second?

3 COMMISSIONER HANE: Second.

4 CHAIRMAN ZIMMERMAN: Any further discussion? Angie,  
5 would you call the roll?

6 MS. FRANKS: Chairman Zimmerman?

7 CHAIRMAN ZIMMERMAN: Approved.

8 MS. FRANKS: Commissioner Hane?

9 COMMISSIONER HANE: Approved.

10 MS. FRANKS: Commissioner Conway?

11 COMMISSIONER CONWAY: Approved.

12 MS. FRANKS: Commissioner Spaulding?

13 COMMISSIONER SPAULDING: Approved.

14 MS. FRANKS: By your vote, you've adopted Resolution  
15 DC-25-089.

16 CHAIRMAN ZIMMERMAN: Next we have Consideration of  
17 Waiver of Institutional Investor, Rice Hall James & Associates  
18 LLC, Resolution 25-149. Financial Manager Kylee Wieberg will  
19 be making the presentation. Good morning.

20 MS. WIEBERG: Good morning, Chairman and Commissioners.  
21 Under Tab N, we have a Request for Waiver of Institutional  
22 Investor from Rice Hall James & Associates LLC. Rice Hall  
23 James beneficially owns 5.30 percent in Century Casinos,  
24 Incorporated.

25 Rice Hall James is an employee-owned investment

1 management firm that is headquartered in San Diego,  
2 California. They have approximately 1.78 billion in assets  
3 under management.

4 I'd be happy to answer any questions you may have.

5 CHAIRMAN ZIMMERMAN: Ms. Wieberg, I know I probably ask  
6 this every single time. I know it's 5.30 now. Is it  
7 remaining that, or is it increasing with this waiver?

8 MS. WIEBERG: It varies slightly, by like .10 percent  
9 here and there, depending on the market, but it's pretty  
10 consistent. They don't ever increase more than a quarter of a  
11 percent.

12 CHAIRMAN ZIMMERMAN: Okay.

13 MS. WIEBERG: Either way.

14 CHAIRMAN ZIMMERMAN: Okay, thank you. Any other  
15 questions for Ms. Wieberg? All right, thank you. I move to  
16 approve Resolution 25-149. Is there a second?

17 COMMISSIONER CONWAY: Second.

18 CHAIRMAN ZIMMERMAN: Any further discussion? Angie,  
19 would you call the roll?

20 MS. FRANKS: Chairman Zimmerman?

21 COMMISSIONER ZIMMERMAN: Approved.

22 MS. FRANKS: Commissioner Hane?

23 COMMISSIONER HANE: Approved.

24 MS. FRANKS: Commissioner Conway?

25 COMMISSIONER CONWAY: Approved.

1 MS. FRANKS: Commi ssi oner Spaul di ng?

2 COMMI SSI ONER SPAULDI NG: Approved.

3 MS. FRANKS: By your vote, you've adopted Resol uti on  
4 Number 25-149.

5 CHAI RMAN ZIMMERMAN: Next we have Consi derati on of  
6 Rati fi cati on of Extensi on of Li cense, Resol uti on 25-150.  
7 General Counsel Nikki Evans wi ll be making thi s presentation  
8 as wel l .

9 MS. EVANS: I'm back. Under Tab 0 i s a Request for  
10 Rati fi cati on of Extensi on of Li censes. Galaxy Gami ng,  
11 Incorporated i s the holder of a Suppl ier Li cense that was  
12 schedul ed to expi re on June 30, 2025. On June 30, 2025,  
13 Chai rman Zimmerman approved an extensi on of the Suppl ier  
14 Li cense for thi s enti ty, and i t now expi res on August 30,  
15 2025.

16 Staff does now request the Commi ssi on rati fy that  
17 action taken by the Chai rman, and I'm happy to answer any  
18 questi ons that you may have.

19 CHAI RMAN ZIMMERMAN: Any questi ons for Ms. Evans or for  
20 me? Al l ri ght, thank you. I move to approve Resol uti on  
21 25-150. Is there a second?

22 COMMI SSI ONER SPAULDI NG: Second.

23 CHAI RMAN ZIMMERMAN: Any further di scussi on? Angi e,  
24 woul d you cal l the rol l ?

25 MS. FRANKS: Chai rman Zimmerman?

1 COMMISSIONER ZIMMERMAN: Approved.

2 MS. FRANKS: Commissioner Hane?

3 COMMISSIONER HANE: Approved.

4 MS. FRANKS: Commissioner Conway?

5 COMMISSIONER CONWAY: Approved.

6 MS. FRANKS: Commissioner Spaulding?

7 COMMISSIONER SPAULDING: Approved.

8 MS. FRANKS: By your vote, you've adopted Resolution  
9 Number 25-150.

10 CHAIRMAN ZIMMERMAN: And Ms. Evans again, we have  
11 Consideration of Delegation of Authority to the Chairman,  
12 Resolution 25-150.

13 MS. EVANS: Thank you. Under Tab P is a Consideration  
14 of Delegation of Authority to the Chairman. Each year,  
15 pursuant to the Code of State Regulations, the Commission  
16 considers whether or not to extend the authority to the Chair  
17 of the Commission to extend any existing license for up to 60  
18 days.

19 Today the Commission needs to consider renewing that  
20 Delegation of Authority to Chairman Zimmerman, and that is the  
21 request of Commission Staff today. And I'd be happy to answer  
22 any questions that you may have.

23 CHAIRMAN ZIMMERMAN: It could go either way here, I can  
24 tell. Well, I will move to approve Resolution 25-151. Is  
25 there a second?



1 COMMISSIONER HANE: Well, I'll second.

2 CHAIRMAN ZIMMERMAN: Maybe not? 25-151, okay, there's  
3 a second. Angie, would you call the roll?

4 MS. FRANKS: Chairman Zimmerman?

5 CHAIRMAN ZIMMERMAN: Approved.

6 MS. FRANKS: Commissioner Hane?

7 COMMISSIONER HANE: Approved.

8 MS. FRANKS: Commissioner Conway?

9 COMMISSIONER CONWAY: Approved.

10 MS. FRANKS: Commissioner Spaulding?

11 COMMISSIONER SPAULDING: Approved.

12 MS. FRANKS: By your vote, you've adopted Resolution  
13 Number 25-151.

14 CHAIRMAN ZIMMERMAN: Okay. In record time, we are now  
15 to the portion of our agenda designated for public comments  
16 per 11 CSR 45-2.010, RSMo. We've received --

17 DIRECTOR LEARA: We've received no requests for  
18 comment.

19 CHAIRMAN ZIMMERMAN: Okay, no written petitions to  
20 speak at the meeting today, so we'll move on from public  
21 comments. This completes all of the items on our agenda, so I  
22 make a motion to adjourn the August 27, 2025 meeting of the  
23 Missouri Gaming Commission. Is there a second?

24 COMMISSIONER CONWAY: Second.

25 CHAIRMAN ZIMMERMAN: Any further discussion? Angie,

1 would you call the roll?  
2 MS. FRANKS: Chairman Zimmerman?  
3 CHAIRMAN ZIMMERMAN: Approved.  
4 MS. FRANKS: Commissioner Hane?  
5 COMMISSIONER HANE: Approved.  
6 MS. FRANKS: Commissioner Conway?  
7 COMMISSIONER CONWAY: Approved.  
8 MS. FRANKS: Commissioner Spaulding?  
9 COMMISSIONER SPAULDING: Approved.  
10 MS. FRANKS: We are adjourned.  
11 CHAIRMAN ZIMMERMAN: Thank you all for coming.  
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*Susanne Moon*

Susanne E. Moon, RPR, CRR, CCR #473

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